



*connectingcare.com*  
*'networking to increase access'*

### **Developments 2006**

Webservices, SCTT06, & more...

Connectingcare is an online services directory and eReferral/messaging system. It has grown up since initial Networking the Nation funding in 1998 to create an online directory, to 2006 where we have PKI email and webservices interfaces with client management applications for referrals - and webservices providing multiple use of services information back-out to agencies' intranets and websites. Presently we are scoping work to interface with HealthSmart Application Layer (SeeBeyond) and GP Messaging services, along with SCTT06 upgrades.

CC is focussed on the 'continuity of care' across the acute-subacute-community sectors, and has worked with a variety of hospitals (notably Melbourne and Western Health, Ballarat Health Services) to create interfaces reducing referral re-work and error rates, improving quality & safety cycles through acknowledgment and feedback processes & through increasing effective integration with client applications (eg RIMS flyer on the CC/Resources page).

Current work sees us effectively making end-to-end referral (from client management application in Agency A into client management application in Agency B) using webservices - xml files through web gateways in a joint development with TCM. Ongoing works includes development & incorporation of state and national (NeHTA) templates/forms for referral and discharge. Our next development cycle sees integration works with GP messaging services, allowing community-subacute referrals out from GP practice software and NeHTA compliant discharge summaries/ notifications back into same from hospitals and subacute settings.

We are proving the mechanics of the works, trialling the business flows to create systems users prefer. Connectingcare is a not-for-profit project, auspiced by ISIS Primary Care (Vic).

Additional material is available on the CC/Resources page:

<http://www.connectingcare.com/resources/about.asp>

We have created value by building on earlier works and would be happy to discuss opportunities for convergence - esp regarding interfaces using SCTT06 and NeHTA's Discharge Summaries - if you think it might be of interest and possible. Please contact me at the mobile below or email.

Regards

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**PS**

Connectingcare is currently finalising incorporating the 2006 SCTT tools and forms to support agencies meeting their commitment to Service Coordination. Agencies will be able to tailor-select the forms they wish to receive (eg just the Consumer Information and Summary&Referral templates), and to include new templates forms for Carers, Personal Alert and others.

***Take Home Messages***

**Connectingcare** allows any users to send a secure referral to a recipient agency registered on the system.

Flat Subscription Fees with unlimited seats, listings and usage guarantee agencies understand what they are to pay – and get value.

All agencies share in the developments funded by individual agencies and regions. This gives economy and benefit to all subscribers.

GPs are required to use PKI for transacting with the Commonwealth. NB the InfoXchange system can send to agencies who use PKI (=interoperability).

**Connectingcare** has a commitment to ongoing research and development including partnerships with industry players and research units. Being an eight year old not-for-profit funded project we have a proven track record of returning investment to the development schedule.

With webservices the aim of securely exchanging fully-consented client information *seamlessly* is another small step closer...