



**connectingcare.com**  
*'networking to increase access'*

## 2007-08 Subscriptions Services, Costs, Benefits

### The Connectingcare Philosophy ...

- Simple - a small footprint
- Low risk / cost
- Loosely coupled, lightweight technologies
- A working bridge, sufficient for today
- Practical uses, following workflow
- Never duplicate internal systems
- Not software specific –using Internet and ubiquitous web-browsers
- Redundancy is inevitable - Keep in front of the avalanche...
- Retain client trust through accepting responsibility for their privacy

### Project Directions 2007-08

- Ongoing development of webservices , supporting integration with
  - PAS & CMSystems (see Ballarat Health Services RIMS, Royal Melbourne and Western Health clinical intranet interfaces) and
  - Client Management Systems (eg The Care Manager – TCM) and
  - GP desktop messaging systems,
  - Client applications, and
  - Enterprise Application Layer/s
- Improve users' value/amenity from the system (webfeed to websites/intranets, download datafiles for custom directories printing, download datafiles for custom GP software addressbook uploads etc)
- Specific funded projects aimed to improve breadth of services/sectors capable to use secure messaging & eReferral (discharge summary, notifications, and outpatients alerts – mapping SCTT data to non-SCTT style-sheets and templates – including NeHTA Event Summaries)
- Ongoing development of current functionality in accordance with the direction and prioritisation from the User Group

## Benefits

- Unlimited capacity to register all PCP members on Connectingcare to display agencies/sites/services. Any service registered for PKI with a dedicated email account and trained staff can receive secure referral
- Central management of public keys for agencies that are PKI registered
- Secure SCTT creation, print/fax (and e-mail notification from PKI registered agencies) for referring agencies
- Secure Referrals (via PKI/SCTT) can made with or without attachments
- Secure Referrals (webservices) can made from hospital PAS systems and sent as PKI email or as data file to recipient Client Management Systems
- SCTT 2006 forms populated and rendered online
- Secure attachment of electronic files can made with the online SCTT form or alone – eg your client system exports a SCTT, simply attach and send
- Ability to fax SCTTs from the screen if fax is visible on the printer network
- Access to e-referral best practices developed by statewide CC users
- Listing of agency information on CC web page at site and services levels
- Hard copy customised directory download, selectable by category/catchment from the CC database. Merge, print with agency logo.
- Data can be fed into their own agency websites from services information on CC allowing central management of data, and to maintain the look and feel of the agency website.
- Strategic direction in line with HealthSmart and integration with DHS & NeHTA Commonwealth eHealth initiatives – webservices and SOA.
- No duplication of internal client management systems and workflow
- No privacy concerns with client referral information held in common.
- No requirement to indemnify your messaging service against breach of privacy legislation.
- No claims of ownership of agency data. No on-selling of agency data.

## Support Activities

Regional project support/ key liaison staff will receive training in system use and administration in order to support and train agency staff. In addition to support agencies to become PKI ready and registered, the local PCP Office should provide an ongoing central liaison point for registered agencies. Practical implementation and technical support is provided by telephone and email for subscribing PCPs.

## Costs (financial year cycle)

### 2007-2008

Joining Fee/PCP <sup>1</sup>	\$5,835.00	
GST	\$583.50	
Sub-total/PCP		\$6,418.50
Annual Fee/PCP <sup>2</sup>	\$5,835.00	
GST	\$583.50	
Sub-total/PCP		\$6,418.50
<b>Total</b>		<b>\$12,837.00</b>

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<sup>1</sup> Joining fee \$5,835 + GST per PCP (to be reviewed for 2008-09 subscription)

<sup>2</sup> Annual fee \$5,835 + GST per PCP (to be reviewed for 2008-09 subscription)

NB

10% discount applies to the joining fee if more than one PCP in the region subscribe simultaneously.

## Joining Fee

- ½ day regional database/system administrator training per region/PCP
- One general training session (90 minute presentation/overview with a focus on the practitioner's system use) per PCP
- One training session per PCP for intake workers at registered agencies (90 minute presentation focussing on the intake worker's use of the system)
- Documentation, training, and other materials e.g. best practice guidelines, ppts, guidelines for use of CC with specific client management softwares (ACE, Sharikatkoo, Xpedite, SWITCH, PJB, etc)

## Annual Subscription Fee

- Application and system maintenance and development
- Input to identification/prioritisation of the Development Schedule
- User Group and Strategic Group participation/membership
- Membership of *My Connected Community (MC<sup>2</sup>)* online group and access to discussion threads, shared files, e-mail alerts etc
- Phone & email support – system/technical issues and procedural matters
- Regional administrator access to Connectingcare system administration:
  - Log of referrals/PCP and Server usage reports
  - Regional agencies', sites, and services' listing/administration
  - Setting up users as:
    1. Practitioners' individual access
    2. Agencies' access
    3. PCP level access
    4. Database administrator

### **Further information please contact**

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